

1 **Title**

2 Flooded by jargon: how the interpretation of water-related terms differs  
3 between hydrology experts and the general audience

4

5 **Authors**

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16

17 **Abstract**

18 Communication about water-induced hazards (such as floods, droughts or levee  
19 breaches) is important, in order to keep their impact as low as possible.  
20 However, sometimes the boundary between specialized and non-specialized  
21 language can be vague. Therefore, a close scrutiny of the use of hydrological  
22 vocabulary by both experts and laypeople is necessary. In this study, we compare  
23 the expert and lay definitions of 22 common terms and pictures related to water  
24 and water-hazards, to see where misunderstandings might arise both in text and  
25 pictures. Our primary objective is to analyze the degree of agreement between  
26 experts and laypeople in their definition of the used terms. In this way, we hope  
27 to contribute to improving the communication between these groups in the  
28 future. Our study was based on a survey completed by 34 experts and 119  
29 laypeople.

30 Especially concerning the definition of words related to water there are some  
31 profound differences between experts and laypeople: words like 'river' and  
32 'river basin' turn out to have a thoroughly different interpretation between the  
33 two groups. Concerning the pictures, there is much more agreement between the  
34 groups.

35

36 **1. Introduction**

37 Water related natural hazards have impacted society throughout the ages.  
38 Floods, droughts and changing river patterns all had their influence on where

39 and how people lived. One thing that has changed throughout the last centuries,  
40 however, is the way these hazards are communicated to the general public. The  
41 availability of newspapers, magazines, television, radio and the internet has  
42 enabled more hydrogeocommunication, thus possibly contributing to a better  
43 informed society.

44 In specific, communication about water-induced hazards is becoming more and  
45 more important. A key aspect of increasing climate change is the expectation that  
46 natural hazards related to water, like floods and levee breaches, will occur more  
47 frequently in the future (IPCC, 2014).

48 Geoscientific studies (e.g. hydrological studies) are sometimes being ignored in  
49 policy and public action, partly because of the fact that scientists often use  
50 complicated language that is difficult to understand (Liverman, 2008). Other  
51 studies show that policy makers are more willing to take action if they  
52 understand why a situation could be hazardous (Forster and Freeborough,  
53 2006). To be effective, early warning systems for natural hazards like floods  
54 need to focus on the people exposed to risk (Basher, 2006).

55 One way to improve communication with non-experts is to avoid professional  
56 jargon (Rakedzon et al., 2017). However, sometimes the boundary between  
57 specialized and non-specialized language can be vague. Some terms are used  
58 both by experts and by laypeople, but in a slightly different way. A term like  
59 'flood' might not be considered jargon since it's quite commonly used, but could  
60 still have a different meaning in the scientific language than in day-to-day  
61 language.

62 In the health sciences, clear communication by doctors has been linked to better  
63 comprehension and recall by patients (Boyle, 1970; Hadlow and Pitts, 1991;  
64 Castro et al., 2007; Blackman and Sahebjalal, 2014). Similar benefits from  
65 effective communication can be expected in other scientific areas as well. An  
66 important factor is the degree to which people have the capacity to understand  
67 basic information – in the health sciences, this is referred to as health literacy  
68 (Castro et al., 2007) and in the geo-sciences as geo literacy (Stewart and Nield,  
69 2013). We prefer to avoid the term 'literacy' in this article, since it is a limited  
70 way of addressing shared comprehension of science concepts (Kahan et al.,  
71 2012). We prefer to focus more on the divergent definitions of jargon.

72 In our research, we choose to study both the understanding of textual terms and  
73 the understanding of pictures. Some interesting work has been done about  
74 alternate conceptions in oceanography, focusing on students and using both  
75 textual and pictorial multiple choice questions (Arthurs, 2016). Arthurs' study  
76 also focuses on the topic of intermodality, i.e. switching between modes of  
77 communication (textual vs. pictorial).

78 However, no studies have been done about the extent to which geoscientists use  
79 jargon in interaction with the general audience (Hut et al., 2016). Therefore, a  
80 close scrutiny of hydrological vocabulary and the interpretation of common  
81 water-related terms by both experts and laypeople is necessary. In this article,  
82 we define 'water-related' as: 'associated with water, and sometimes also with  
83 water hazards'.

84

85 Health scientific studies show that a significant difference in the interpretation of  
86 specific definitions (both in text and images) can be found between doctors and  
87 patients (Boyle, 1970). A similar difference between experts and laymen can be  
88 expected in the communication in other scientific areas, e.g. hydrology. Experts  
89 can be unaware of using jargon, or they may overestimate the understanding of  
90 such terminology by people outside their area of expertise (Castro et al., 2007).  
91 Knowledge about which terms can cause misunderstanding could help  
92 hydrogeoscientists in understanding how to get their message across to a broad  
93 audience, which will benefit the public.

94 The word 'jargon' derives from Old French (back then, it was also spelled as  
95 'jargoun', 'gargon', 'ghargun' and 'gergon') and referred to 'the inarticulate  
96 utterance of birds, or a vocal sound resembling it; twittering, chattering', as  
97 noted by Hirst (2003). In the same article, the author comes up with several  
98 general definitions of jargon, the two main ones being 1) 'the specialized  
99 language of any trade, organization, profession, or science'; and 2) 'the  
100 pretentious, excluding, evasive, or otherwise unethical and offensive use of  
101 specialized vocabulary'. The first one can be considered neutral definition, the  
102 second one has a negative connotation (Hirst, 2003).

103

104 Within the geosciences, no specific definition of jargon is available. As noted by  
105 Somerville and Hassol (2011), scientists often tend to speak in 'code' when  
106 communicating about geosciences to the general public. The authors refer in  
107 their article to climate change communication, and encourage scientists to use  
108 simpler substitutes and plain language, without too much detail - as an example  
109 they suggest 'human caused' instead of 'anthropogenic'. However, they do not  
110 suggest a specific definition of jargon.

111

112 Nerlich et al. (2010) write that climate change communication (as part of  
113 geocommunication) shares features with various other communication  
114 enterprises, amongst which health communication. Since there is no specific  
115 definition of jargon in geosciences and since the definitions by Hirst are very  
116 broad and not science-specific, we chose to adopt the definition from medical  
117 sciences (Castro et al., 2007) in which jargon is defined as both (1) technical  
118 terms with only one meaning listed in a technical dictionary, and (2) terms with  
119 a different meaning in lay contexts. In other words, jargon has a broader

120 definition than some scientists think. It can be expected that hydrogeological  
121 terms sometimes have a less strict meaning for laypeople than for experts,  
122 meaning that hydrologists should be aware of this second type of jargon (Hut et  
123 al., 2016).

124

125 In this article, we compare the expert and lay definitions of some common water-  
126 related terms, in order to assess whether or not these terms can be considered  
127 jargon and to see where misunderstandings might arise. With this goal in mind,  
128 we developed a questionnaire to assess the understanding of common water-  
129 related words by both hydrology experts and laypeople. Our primary objective is  
130 to analyze the degree of agreement between these two groups in their definition  
131 of the used terms. In this way, we hope to contribute to improving the  
132 communication between these groups in the future.

133 To our knowledge, no study has measured the agreement between experts and  
134 laypeople in understanding of common water-related terms. A matched  
135 vocabulary could increase successful (hydro)geoscientific communication.

136

## 137 **2. Methodology**

138

139 We started by analysing the water-related terms frequently mentioned in the  
140 twelve 'Water Notes' (European Commission, 2008). These Notes contain the  
141 most important information from the European Water Framework Directive  
142 (European Parliament, 2000), a European Union directive which  
143 commits European Union member states to achieve good qualitative and  
144 quantitative status of all water bodies. This was done by counting how often each  
145 term related to water appeared in the text. We chose these Notes because they  
146 are a good representation of hydrogeocommunication from experts to laypeople:  
147 they are meant to inform laypeople about the Framework Directive. From this  
148 list, twenty of the most frequently used terms were chosen (ten of these were  
149 also present in the definition list of the Framework Directive itself), such as river,  
150 river basin, lake and flood. The questionnaire (including the chosen terms) can  
151 be found in Appendix A. Although the word 'water' was the hydrological term  
152 most frequently used in the Notes, we decided to exclude this from the survey,  
153 because it is too generic a term.

154 A focus group was carried out at the American Geophysical Union fall meeting in  
155 San Francisco in December 2016., to check the list of terms and to come up with  
156 appropriate definitions. Eight participating hydrology experts were asked to  
157 describe the above mentioned terms on paper, and to discuss the outcomes  
158 afterwards. The focus group consisted of experts, which mimics the process of  
159 science communication: the experts choose and use the definitions, which are  
160 then communicated to laypeople. This discussion was audio recorded, with

161 consent of the participants. This focus group was important because we wanted  
162 to generate reasonable answers for our survey. Ten of the terms that turned out  
163 to be too Framework Directive specific (for example 'transit waters', which was  
164 not recognized as common hydrological language by the focus group  
165 participants) were left out of the survey. The ten other terms, which generated  
166 some discussion (like whether the word 'dam' only relates to man-made  
167 constructions) were deemed to be fit for the survey, because they were  
168 recognized by the experts as common water-related words. Two additional, less  
169 frequented terms (discharge and water table) were also chosen, based on the  
170 focus group. The focus was only on textual terms; the ten pictorial questions (see  
171 below) were chosen by ourselves, based on water-related pictures we came  
172 across in various media outlets. The pictures were chosen by two of the authors:  
173 one of them a hydrologist, one of them a 'lay-person' in terms of hydrology.

#### 174 **Survey**

175 Our survey contained 22 multiple choice questions about commonly used terms  
176 by water experts. Twelve of these were 'textual' questions: participants were  
177 asked to choose (out of four options) which answer described a specific term  
178 best, in their opinion. Ten of these were pictorial questions: participants were  
179 asked to choose (out of four options) which full colour photo depicted a specific  
180 term best, in their opinion. In addition, we asked some demographic data  
181 (gender, age, level of education, postcode area + country). The complete survey  
182 can be found in Appendix A.

183 Pictures were found using the Wikimedia Commons feature. An example of both  
184 types of questions can be found in Figure 1.

185

(a) What is, in your opinion, the best definition of a dam?

- A. Barrier constructed across a valley to store water or raise the water level
- B. Barrier that prevents a river to flow into a lake
- C. Man-made, giant concrete structure to regulate water flow
- D. Man-made object to keep rivers or seas from overflowing land

(b) Which of the following photos is, in your opinion, the best depiction of a geyser?



186

187 *Example of a textual multiple choice question (a) and a pictorial question (b) from*  
188 *the survey*

189

190

## 191 **Participants**

192 We developed a flyer with a link to the survey, which we handed out to experts  
193 at the international hydrology conference IAHS in South Africa in July 2017.

194 Furthermore, the link to the survey was sent via email to hydrology experts  
195 around the globe: members of the hydrology division of the European  
196 Geosciences Union, and professional hydrologists (studying for PhD or higher) at  
197 various universities. The total number of respondents from the experts was  $n =$   
198 34.

199 The laypeople were approached in a different way. In the first week of  
200 September, 2017, one researcher went to Manchester to carry out the survey on  
201 various locations on the streets, to make sure that native English speaking  
202 laypeople would participate. Manchester was chosen because it is a large city in  
203 the UK, meaning that it would be convenient to find participants from a general  
204 population who were also native English speakers. In total, the number of  
205 laypeople that were incorporated in the study was  $n = 119$ . In the initial Google  
206 form results, the number of laypeople was  $n=131$ , but 22 participants were

207 excluded because they didn't fill out the electronic consent or because they  
208 accidentally sent the same electronic form twice or thrice (in that case, only one  
209 of their forms was incorporated in the study).

210 The participants could fill out the survey on an iPad. If there were more  
211 participants at the same time, one would fill the survey out on the iPad and the  
212 other ones filled out an A4-sized printed full-colour hand-out. In this way,  
213 multiple participants could fill out the survey at the same time.

214 All participants, both experts and laypeople, were asked to fill out an electronic  
215 consent form stating that they were above 18 years of age and were not forced  
216 into participating. The questionnaire was of the forced-choice type: participants  
217 were instructed to guess if they did not know the answer.

218  
219

## 220 **Analysis**

221 In order to detect definition differences between experts and laypeople, we  
222 wanted to analyse to what extent their answers differed from each other for each  
223 question. As pointed out before, it was not about giving the 'right' or 'wrong'  
224 answer, but about analysing the match between the resemblance between the  
225 answering patterns of the laypeople and the experts.

226

227 For each term, the hypotheses were as follows:

228

229  $H_0$ : Laypeople answer the question the same as experts;

230  $H_1$ : Laypeople answer the question differently than experts.

231

232 A statistical analysis was carried out in *R* (R Core Team, 2017), by using Bayesian  
233 contingency tables. A contingency table displays the frequency distribution of  
234 different variables, in this case a 2 by 4 table showing how often which definition  
235 of a specific term was chosen by experts and laypeople.

236 For each term, the hypothesis is tested using a so-called Bayes Factor (BF;  
237 computed using Morey & Rouder, 2015). A value  $BF < 1$  is evidence towards  $H_0$ :  
238 it is more likely that laypeople answer questions the same as experts than  
239 differently. A value  $BF > 1$  is evidence towards  $H_1$ : differences are more likely  
240 than similarities. The BF can be interpreted as the so-called likelihood-ratio: a  
241 BF-score of 2 means that  $H_1$  is twice as probable as  $H_0$ , given the data.  $BF = 0.5$   
242 means that  $H_0$  is twice as probable as  $H_1$ . An example: aquifer has  $BF = 7801$ .  
243 This means it's almost 8000 times as probable with these data that there is  
244 indeed a difference between laypeople and experts in defining this term. As the

245 values can become very large, one often interprets their logarithm instead.

246

247 The Bayes Factors can be interpreted as follows:

248

249 \*  $BF > 10$  : strong evidence for  $H_1$  against  $H_0$

250 \*  $3 < BF < 10$  : substantial evidence for  $H_1$  against  $H_0$

251 \*  $1/3 < BF < 3$  : no strong evidence for either  $H_0$  or  $H_1$

252 \*  $1/10 < BF < 1/3$  : substantial evidence for  $H_0$  against  $H_1$

253 \*  $BF < 1/10$  : strong evidence for  $H_0$  against  $H_1$

254 An additional benefit of the use of Bayes Factors is that, unlike their frequentist  
255 counterpart, no corrections for multiple testing are necessary (Bender & Lange,  
256 1999).

257

258 In addition to a Bayes Factor for the ‘significance’ of the difference, we also  
259 calculated the misfit: the strength of the difference. The misfit was calculated by  
260 a ‘DIF’ score (Differential Item Functioning), in which  $DIF = 0$  means ‘perfect  
261 match’, and  $DIF = 1$  means maximum difference. This DIF-score was  
262 operationalised as

263

$$DIF = \sqrt{\frac{1}{2} \sum_{i=1}^4 (p_{E,i} - p_{L,i})^2}$$

264 where  $p_{E,i}$  is the proportion of experts choosing option  $i$ , and  $p_{L,i}$  is the  
265 proportion of laypeople making that choice. Thus, DIF is based on a sum-of-  
266 squares comparison between the answer patterns of laypeople and experts.

267 Subsequently, we plotted the posterior distribution of DIF, for each term. This  
268 posterior distribution indicates the likelihood for a range of DIF-scores, based on  
269 the observed data.

270 For example, if the answering pattern would be A: 50%, B: 50%, C: 0% and D: 0%  
271 for both the experts and the laypeople, there would be a perfect match ( $DIF = 0$ ).  
272 The misfit was plotted in graphs, ranging from the largest to the smallest misfit.  
273 The higher the misfit, and the higher the BF, the more meaningful a difference  
274 between laypeople and experts. Low values of misfit indicate agreement  
275 between laypeople and experts. The R-code and data used for the analyses is  
276 available from <https://osf.io/wk9s6/>.

277

### 278 3. Results

279 For the overall view of all the 22 terms (both texts and illustrations), there is  
280 extreme evidence for differences between laypeople and experts. This can be



281 quantified by multiplying the BF's with each other, leading to a 10 log-value of  
282 33.50 ( $H_1$  is approximately  $3 \cdot 10^{33}$  more probable than  $H_0$ ).

283

284 However, this difference is only visible when looking at the textual questions,  
285 with a combined 10 log-value of 46.14 . For the pictorial questions, there is a  
286 very strong evidence for the *absence of differences*, with a negative 10 log-value -  
287 12.63.

288

289 Interestingly enough, there was a lot of internal disagreement for both experts  
290 and laypeople on the term stream (47% agreement of experts on the most  
291 chosen answer, C: 'Small river with water moving fast enough to be visible with  
292 the naked eye', 37% agreement of laypeople on the most chosen answer, D:  
293 'General term for any body of flowing water') and on the picture of a sewer (56%  
294 agreement of experts on answer D\*, 55% agreement of laypeople on answer D). -  
295 \* see Appendix A for the picture

296

297 Concerning the text questions, there was full agreement between the experts on  
298 'discharge' (100% agreement, N = 33 answered B, N = 1 answered blank) and  
299 almost full agreement on 'downstream' (97% agreement, N = 33 answered D).  
300 This can be seen in Figure 2 and Appendix C.

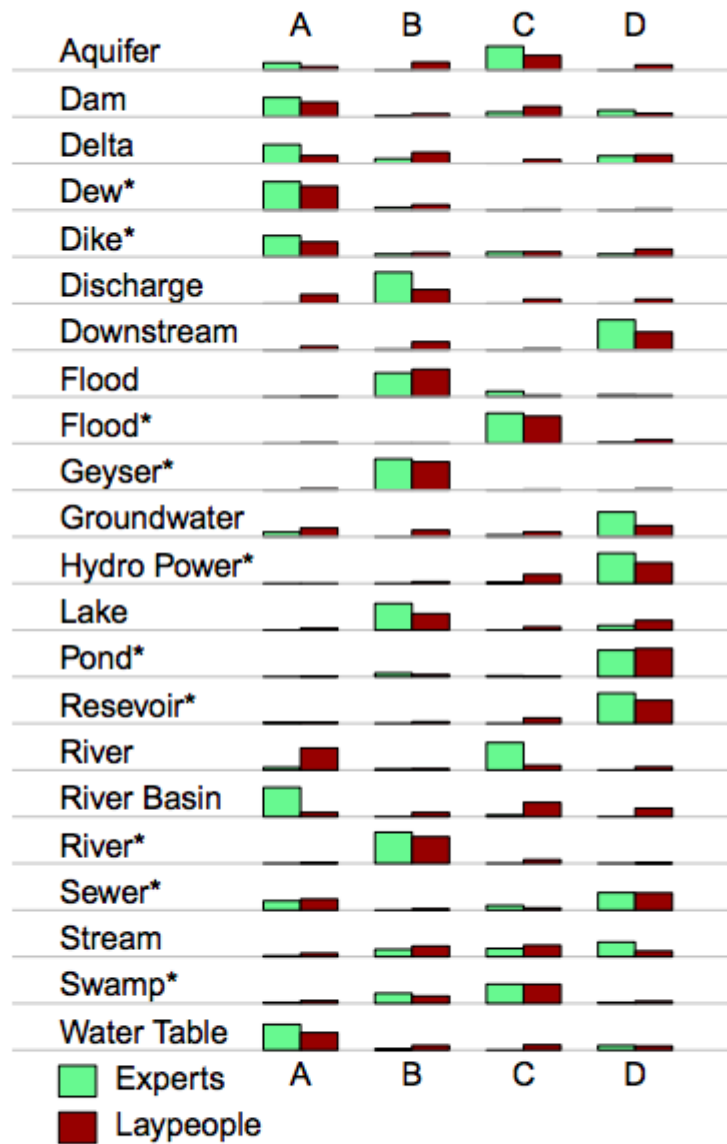
301

302 Concerning the pictures, there was full agreement between the experts on  
303 'geyser' (100% agreement, N = 34 answered B) and on 'river' (100% agreement,  
304 N = 34 answered B). High levels of agreement were found on the pictures 'flood'  
305 (97% agreement, N = 33 answered C), 'hydro power' (97% agreement, N = 33  
306 answered D) and 'reservoir' (97% agreement, N = 33 answered D). This can be  
307 seen in Figure 2. The complete table with an overview of the multiple choice  
308 answers (and the number of laypeople and experts that chose that specific  
309 answer) can be found in Appendix C.

310

311

312 *Figure 2a: Bar charts showing the answer distribution of both textual and pictorial*  
 313 *questions (pictorial questions are marked with an asterisk \*)*



314

315

316



Lay people (%) 4  
Experts (%) 0

91 2 3  
100 0 0

**2. Sewer**

Lay people (%) 35  
Experts (%) 29

3 7 55  
0 15 56

**3. Flood**

Lay people (%) 0  
Experts (%) 1

0 87 12  
0 97 3

**4. Pond**

Lay people (%) 1  
Experts (%) 0

7 2 90  
12 3 85

**5. Swamp**

Lay people (%) 9  
Experts (%) 3

23 61 7  
32 62 3

**7. Reservoir**

Lay people (%) 0  
Experts (%) 0

5 29 66  
0 3 97

**7. Reservoir**

Lay people (%) 4  
Experts (%) 3

5 17 74  
0 0 97

**8. Dike**

Lay people (%) 47  
Experts (%) 68

13 16 24  
9 14 9

**9. River**

Lay people (%) 2  
Experts (%) 0

85 12 1  
100 0 0

**10. Dew**

Lay people (%) 77  
Experts (%) 91

17 2 3  
9 0 0

**Lay people (%) 77  
Experts (%) 91**

319 <sup>a</sup> The number of lay respondents was 115 to 117: N=115 for hydro power, reservoir; N=116 for  
320 geyser, pond, swamp, dike, dew; N=117 for sewer, flood, river. <sup>b</sup>The number of expert  
321 respondents was N=34 for all terms.

322

323

### 324 *3.1 Misfits between laypeople and experts*

325 The most prominent misfit between laypeople and experts was found in the  
326 textual questions, for the definitions of river basin (log-10 BF 14.9), river (log-10  
327 BF 11.9), discharge (log-10 BF 6.2), aquifer (log-10 BF 3.9) and groundwater  
328 (log-10 3.4) (for more BF-values, see table in appendix B).

329

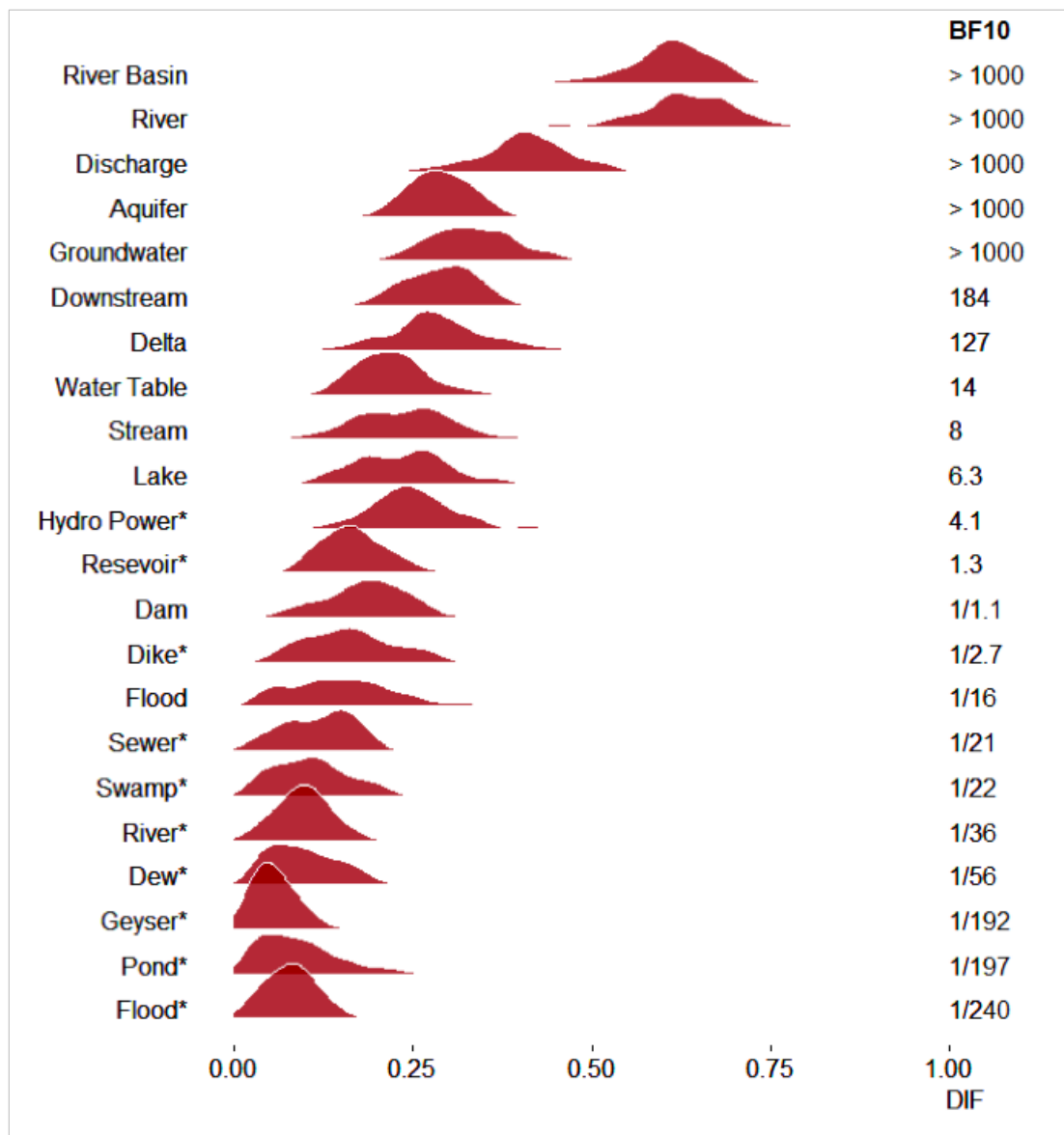
330 For these words, we have clear evidence that there is disagreement between  
331 experts and laypeople on the interpretation. This can be seen in Figure 3. None of  
332 the pictorial questions made it to the 'top 10' of biggest misfits. The pictorial  
333 questions that lead to the most prominent misfits were hydro power, reservoir,  
334 dike, sewer and swamp.

335

336 *Figure 3: Graph showing the posterior distribution of the misfit between laypeople*  
337 *and experts by using Bayes Factor (BF) for every term used in the survey. Pictorial*  
338 *questions are marked with an asterisk.*

339 *A value  $BF < 1/10$  is strong evidence towards  $H_0$ : it is more likely that laypeople*  
340 *answer questions the same as experts than differently. A value  $BF > 10$  is strong*  
341 *evidence towards  $H_1$ : differences are more likely than similarities.*

342 *In addition to a Bayes Factor for the 'significance' of the difference, we also*  
343 *calculated the misfit: the strength of the difference. The misfit was calculated by a*  
344 *'DIF' score (Differential Item Functioning), in which  $DIF = 0$  means 'perfect match',*  
345 *and  $DIF = 1$  means maximum difference.*



346

347

348 The broader and flatter the distribution, the stronger the Bayes Factor. If both  
 349 experts and laypeople have a high internal agreement (above 90%) the misfit is  
 350 smaller than if there's a lot of internal disagreement.

351 This can be seen in the graph: the posterior distribution of the 'misfit' parameter  
 352 is visible. It is important to note that under  $H_0$ , the misfit is not exactly equal to 0,  
 353 because there is a certain degree of 'randomness'. In other words: the misfit  
 354 describes to what extent the answering patterns of the laypeople and the experts  
 355 are similar to each other.

#### 356 4. Discussion and conclusion

357 In total, we collected 119 questionnaires from native English-speaking laypeople  
 358 and 34 questionnaires from (not necessarily native English-speaking) experts.  
 359 Fifteen of the experts were native English/American speakers (two others came

360 from South Africa, where English is also a major language, two others didn't fill  
361 this question out and the rest of the experts came from the Netherlands, Belgium,  
362 Germany, Turkey, Switzerland, Luxembourg, Brazil, France and Italy. All experts  
363 were of PhD level or above and were thus considered to have sufficient  
364 knowledge of the English scientific language. Nevertheless, two participants  
365 wrote in the comments that they found some of the terms difficult to understand  
366 due to the fact that they were non-native English-speakers.  
367 This could be a limitation to our study, because possibly the non-native English-  
368 speaking experts would have answered differently if they had been native  
369 English-speaking experts. However, since the majority of the experts (n=32)  
370 didn't have trouble understanding the questions (or at least did not write a  
371 comment about this), we don't consider this a major limitation and we did not  
372 exclude these experts because they did meet our criteria (PhD level or above).  
373 Our definition from jargon, which is as mentioned before adopted from Castro et  
374 al. (2007), is not influenced by a distinction between native and non-native  
375 English-speakers. However, it can be expected that hydrogeological terms  
376 sometimes have a less strict meaning for non-native English speakers in general,  
377 and especially for non-native English speaking laypeople, due to the difference in  
378 understanding between laypeople and experts (Hut et al., 2016). This is why we  
379 excluded non-native English-speaking laypeople.

380 A disadvantage of the survey was that some of the text questions were still quite  
381 ambiguous. The interpretation of some terms changes depending on the context,  
382 the specific background and the exact definitions. Due to the limitations of a  
383 multiple choice format, in some cases none of the definitions might seem to have  
384 a perfect fit, whereas with the pictures it is the other way around and sometimes  
385 more than one picture could fit a generic term. Giving only four predefined  
386 options could seem a bit leading and restricted. Moreover, non-native speaking  
387 experts could be confused by some of the English definitions.

388 In this study, we have chosen to use terms as defined by experts, because it  
389 mimics the 'real life' situation in which scientists use specific terms by  
390 communication to a broader audience. As suggested by one of the reviewers, in  
391 future research it would be interesting to adopt a broader perspective by also  
392 incorporating terms as defined by laypeople. This could be done by organizing a  
393 focus group consisting of laypeople and discuss with them the meaning of  
394 specific terms.

395 Concerning the surveys of the laypeople, a disadvantage of the hand-outs was the  
396 fact that the pictures could not be enlarged. In addition, the prints were two-  
397 sided, and in some cases participants overlooked some of the questions. Even  
398 though the survey was of the forced type, not all people did answer all the  
399 questions. As one of the reviewers suggested, in a next survey we could ask  
400 people to describe their experiences with flooding - people who are familiar with  
401 water-related hazards may answer differently from people who do not have this  
402 experience.

403 The answering pattern within a group (laypeople or experts) could be inherent  
404 to the specific answers. In some cases, the answers were quite similar to each  
405 other, in other cases, the difference was quite big. However, this could not  
406 explain the misfit between laypeople and experts, since they both filled out the  
407 same survey.

408 We expected there would be no difference between people who filled out the  
409 survey on paper and people who filled out the survey on iPad. However, we did  
410 not test for this, so we cannot take into account any possible influences of the  
411 material used. This might be a topic for future research.

412

413 Of course, this research is only a first step in investigating the possibilities of a  
414 common vocabulary. By introducing our method to the scientific community  
415 (and making it accessible via open access) we hope to encourage other scientists  
416 to carry out this survey with other terminology as well.

417 Since relatively little is known about the interpretation of jargon by laypeople  
418 and experts (especially in the natural sciences), additional research in this field  
419 is recommended.

420 Concluding, this study shows that there exists a strong difference between  
421 laypeople and experts in the definition of common water-related terms. This  
422 difference is more strongly present when the terms are presented in a textual  
423 way. When they are presented in a visual way, we have shown that the answer  
424 patterns by laypeople and experts are the same.

425 Therefore, the most important finding of this study is that pictures may be  
426 clearer than words when it comes to science communication around  
427 hydrogeology. We strongly recommend using relevant pictures whenever  
428 possible when communicating about an academic (hydrogeological) topic to  
429 laypeople.

430 Our findings differ from medical jargon studies which take into account both  
431 textual terms and images. For example, Boyle (1970) finds that there is a  
432 significant difference between doctors and patients when it comes to the  
433 interpretation of both terms and images. However, these images differed in  
434 various ways from the pictures in our study: they were hand drawn, and only  
435 meant to indicate the exact position of a specific bodily organ.

436 What makes a 'good' picture for science communication purposes would be an  
437 interesting topic for further research. Also, more research could be done on the  
438 textual terms: how could the existing interpretation gap between experts and  
439 laypeople be diminished? What impact would the combination of pictures and  
440 textual terms have - would the text enhance the pictures and vice versa? All in all,  
441 a broader research which incorporates more terminology and pictures (from  
442 various scientific disciplines) would be a very valuable starting point. Also, in



443 line with Hut et al. (2016), it would be interesting to analyse the understanding  
444 of motion pictures (e.g. documentaries) in geoscience communication, while TV  
445 is a powerful medium.

446

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459

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530

## Questionnaire hydrological terms

Thank you for participating in this survey! We will ask you some questions about water and terminology. We are not looking for a 'right' answer, but for the answer that is, in your opinion, the best definition.

It will take approx. 5 minutes to participate. Have fun!

### 1. What is, in your opinion, the best definition of a river?

- A: Path of fresh water flowing into the ocean
- B: Water flowing only on the surface of the land and never underground
- C: Large stream which serves as the natural drainage for a basin
- D: Flow of surface water within a straight channel

### 2. What is, in your opinion, the best definition of a river basin?

- A: Area having a common outlet for its surface runoff
- B: Dry river channel which may be flooded during high water events
- C: Catchment which a river flows into
- D: Body of water (lake, sea, ocean) a river flows into

**3. What is, in your opinion, the best definition of groundwater?**

- A: All water stored in the ground
- B: All water which is in direct contact with the ground
- C: Water flowing under ground
- D: Subsurface water occupying the saturated zone

**4. What is, in your opinion, the best definition of an aquifer?**

- A: Subsurface water body
- B: Groundwater that reaches the surface through a permeable rock layer
- C: Geological formation capable of storing, transmitting and yielding water
- D: Man-made structure first built by the Romans to transport water

534

**5. What is, in your opinion, the best definition of a lake?**

- A: Man-made body of standing surface water of significant extent
- B: Inland body of standing surface water of significant extent
- C: Small body of water encompassed by high mountains
- D: Area of variable size filled with water

535

6. What is, in your opinion, the best definition of a dam?

- A: Barrier constructed across a valley to store water or raise the water level
- B: Barrier that prevents a river to flow into a lake
- C: Man-made, giant concrete structure to regulate water flow
- D: Man-made object to keep rivers or seas from overflowing land

7. What is, in your opinion, the best definition of a delta?

- A: Feature resulting from an alluvial deposit at a rivermouth
- B: River mouth that spreads out a little bit, like the shape of a Greek letter Delta
- C: Triangular shaped island in a river
- D: Landform that forms from deposition of sediment carried by a river

8. What is, in your opinion, the best definition of downstream?

- A: Heavy intensity rain water falling down
- B: Direction from which a fluid is moving
- C: Stream that branches off from the main stream
- D: Direction in which a fluid is moving

9. What is, in your opinion, the best definition of a flood?

- A: Large wave of moving water
- B: Overflow of water onto lands that are not normally covered by water
- C: Rise in the water level to a peak from which it recedes at a slower rate
- D: Unusually large run-off event that leads to economic damage

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**11. What is, in your opinion, the best definition of discharge?**

- A: Volume of water that passes through the whole river in one day
- B: Volume of water flowing through a river cross-section per unit time
- C: Water with enough sediment in it to limit visibility to less than 1 feet
- D: Flowing water in a reservoir used to generate electricity

**12. What is, in your opinion, the best definition of a water table?**

- A: Top surface of the zone of saturation
- B: Saturated part of an aquifer
- C: Tide table kept at water authority
- D: Height to which water raises in a well

**10. What is, in your opinion, the best definition of a stream?**

- A: River that drains into another river and not into a lake, sea or ocean
- B: Watercourse that flows into a larger watercourse or into a lake
- C: Small river with water moving fast enough to be visible with the naked eye
- D: Small stream formed by glacial meltwater

13. Which of the following photos is, in your opinion, the best depiction of a geyser?



A:



B:



C:



D:



14. Which of the following photos is, in your opinion, the best depiction of a sewer?



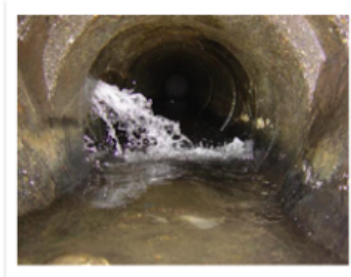
A:



B:



C:



D:

544

15. Which of the following photos is, in your opinion, the best depiction of a flood?



A:



B:



C:



D:

545

16. Which of the following photos is, in your opinion, the best depiction of a pond?



A:



B:



C:



D:

546

17. Which of the following photos is, in your opinion, the best depiction of a swamp?



A:



B:



C:



D:

547

18. Which of the following photos is, in your opinion, the best depiction of hydro power?



A:



B:



C:



D:

548

19. Which of the following photos is, in your opinion, the best depiction of a reservoir?



A:



B:



C:



D:

549

20. Which of the following photos is, in your opinion, the best depiction of a dike?



A:



B:



C:



D:

550

21. Which of the following photos is, in your opinion, the best depiction of a river?



A:



B:



C:



D:

551



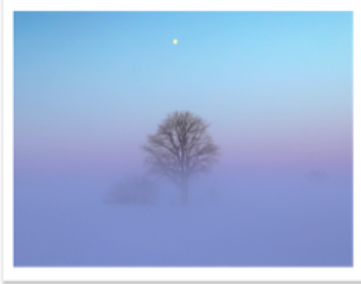
22. Which of the following photos is, in your opinion, the best depiction of dew?



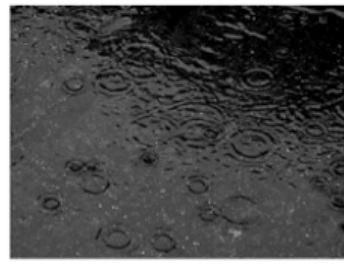
A:



B:



C:



D:

552

23. Do you have any comments concerning the questions?

Your answer \_\_\_\_\_

24. What is your gender?

- Female
- Male
- Other or prefer not to say

25. What is your age?

Your answer \_\_\_\_\_

26. What is your country and postcode area?

Your answer \_\_\_\_\_

27. What is your highest completed education level?

Your answer \_\_\_\_\_

553

554

555 **Appendix B**

556

557 Table 1: Bayes Factors (BF) and their base-10 logarithms.

558

Term	BF	Log 10 BF
Aquifer	7.801e+03	3.892
River basin	7.428e+14	14.871
Dam	8.783e-01	-0.056
Delta	1.273e+02	2.105
Dew	1.798e-02	-1.745
Dike	3.685e-01	-0.434
Discharge	1.531e+06	6.185
Downstream	1.841e+02	2.265
Flood (text)	4.165e-03	-2.380
Flood (picture)	6.403e-02	-1.194
Geyser	5.209e-03	-2.283
Groundwater	2.418e+03	3.383
Hydro power	4.070e+00	0.610
Lake	6.324e+00	0.801
Pond	5.069e-03	-2.295
Reservoir	1.274e+00	0.105
River (text)	2.784e-02	-1.555
River (picture)	7.094e+11	11.851
Sewer	4.790e-02	-1.3197

Stream	8.046e+00	0.906
Swamp	4.601e-02	-1.337
Water table	1.360e+01	1.134

559

560

562 Table 2: Answer distribution for textual questions

Term with possible definitions	Answer distribution (%)	
	Laypeople <sup>a</sup>	Experts <sup>b</sup>
<b>1. River</b>		
A. Path of fresh water flowing into the ocean	71	9
B. Water flowing only on the surface of the land and never underground	4	3
C. Large stream which serves as the natural drainage for a basin	15	88
D. Flow of surface water within a straight channel	10	0
<b>2. River basin</b>		
A. Area having a common outlet for its surface runoff	13	94
B. Dry river channel which may be flooded during high water events	13	0
C. Catchment which a river flows into	47	6
D. Body of water (lake, sea, ocean) a river flows into	27	0
<b>3. Groundwater</b>		
A. All water stored in the ground	28	15
B. All water which is in direct contact with the ground	21	0
C. Water flowing under ground	15	6
D. Subsurface water occupying the saturated zone	36	79



<b>4. Aquifer</b>		
A. Subsurface water body	11	24
B. Groundwater that reaches the surface through a permeable rock layer	25	0
C. Geological formation capable of storing, transmitting and yielding water	<b>47</b>	<b>76</b>
D. Man-made structure first built by the Romans to transport water	17	0
<b>5. Lake</b>		
A. Man-made body of standing surface water of significant extent	6	0
B. Inland body of standing surface water of significant extent	<b>53</b>	<b>85</b>
C. Small body of water encompassed by high mountains	10	0
D. Area of variable size filled with water	31	15
<b>6. Dam</b>		
A. Barrier constructed across a valley to store water or raise the water level	<b>47</b>	<b>62</b>
B. Barrier that prevents a river to flow into a lake	9	3
C. Man-made, giant concrete structure to regulate water flow	33	15
D. Man-made object to keep rivers or seas from overflowing land	11	20
<b>7. Delta</b>		
A. Feature resulting from an alluvial deposit at a rivermouth	25	<b>61</b>

B. River mouth that spreads out a little bit, like the shape of a Greek letter Delta	35	15
C. Triangular shaped island in a river	12	0
D. Landform that forms from deposition of sediment carried by a river	28	24
<b>8. Downstream</b>		
A. Heavy intensity rain water falling down	12	0
B. Direction from which a fluid is moving	26	3
C. Stream that branches off from the main stream	4	0
D. Direction in which a fluid is moving	58	97
<b>9. Flood</b>		
A. Large wave of moving water	2	0
B. Overflow of water onto lands that are not normally covered by water	88	76
C. Rise in the water level to a peak from which it recedes at a slower rate	5	18
D. Unusually large run-off event that leads to economic damage	5	6
<b>10. Stream</b>		
A. River that drains into another river and not into a lake, sea or ocean	11	3
B. Watercourse that flows into a larger watercourse or into a lake	34	24
C. Small river with water moving fast enough to be visible with the naked eye	37	26

D. General term for any body of flowing water	18	47
<b>11. Discharge</b>		
A. Volume of water that passes through the whole river in one day	29	0
B. Volume of water flowing through a river cross-section per unit time	45	100
C. Water with enough sediment in it to limit visibility to less than 1 feet	13	0
D. Flowing water in a reservoir used to generate electricity	13	0
<b>12. Water table</b>		
A. Top surface of the zone of saturation	56	82
B. Saturated part of an aquifer	15	3
C. Tide table kept at water authority	16	0
D. Height to which water raises in a well	13	15

563 <sup>a</sup> The number of lay respondents varied from 115 to 119: N=115 for aquifer, water table; N=116  
564 for lake, delta; N=117 for stream; N=118 for river basin, groundwater, dam, downstream, flood,  
565 discharge; N=119 for river. <sup>b</sup> The number of experts respondents was N=33 for delta and  
566 discharge and N=34 for all other terms.  
567